

You need to request your own user account because FPMT will prompt you for information to verify your sign in credentials. You will also need to provide answers to security questions that can be used to confirm your identity for password requests.

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Overview

The FPMT sign in screen provides a link for you to request your new user account.

Single sign on (SSO) is available via the State Government Network (<u>SGN</u>) when your agency uses the Active Directory Federated Services (<u>ADFS</u>). Contact your IT help desk if you need to determine if your agency supports single sign on (SSO).

Step	Action	Additional Information
1	Select link to request new user account	Use Chrome or Firefox browser to go to the FPMT sign in screen (https://fpmt.gorpm.com/) to request your new user account. ✓ Do not use Internet Explorer or Edge browser.
2	Select sign in verification method	You can verify sign in credentials using ADFS (use this for single sign on) or GoRPM (use this if your agency does not support single sign on).
3	Provide information for your new user account	FPMT will require information to verify your sign in credentials. You will also need to provide answers to security questions that the system can use to confirm your identity for account resets or password requests.
4	Check your email for next steps and additional information	FPMT will send you an automated email to verify your email address and sign in credentials. Use the link in the email to confirm your information.

FPMT uses standard software tools from GoRPM provided by our vendor R&K Solutions. Some of the screens and automated emails will have references to GoRPM or R&K solutions.

✓ Your new user account will be setup as 'read only'. After your new user account is setup and you have successfully signed in, contact your agency FPMT administrator if you need additional roles/permissions to add/edit information. Your agency FPMT administrator is responsible for submitting a user access form for additional roles/permissions if needed after your new user account is setup.



ADFS / Single Sign On (SSO) - Inside State Government Network (SGN)

The FPMT sign in screen includes a link to request a new user account.

- ✓ Single sign on (SSO) is available via the State Government Network (<u>SGN</u>) when your agency uses the Active Directory Federated Services (<u>ADFS</u>). Contact your IT help desk if you need to determine if your agency supports single sign on (SSO).
- 1. Open: Browser.
- 2. Input: FPMT address (https://fpmt.gorpm.com/).
- **3. Select:** New user? request an account.
- → FPMT will prompt you to verify your sign in credentials.
- → FPMT uses standard software tools from GoRPM provided by our vendor R&K Solutions. Some of the screens and automated emails will have references to GoRPM or R&K solutions.

Use Chrome or Firefox for your browser.

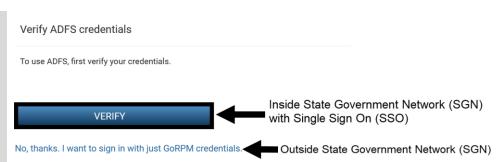
→ Do not use Internet Explorer or Edge.

Q https://fpmt.gorpm.com/



- **4. Select:** Verify. Use this for single sign on (SSO).
- → FPMT will prompt you for additional information for your new user account.
- → If you are prompted to confirm a digital certificate, select 'cancel' to proceed to the next step.





5. Input: User ID (username).

6. Input: Password.

→ This is the user ID and password you use to log on to your agency network (state computer).

7. Select: Sign in.

→ ADFS will verify your sign in credentials.

Sign in with your organizational account
someone@example.com
Password
Sign in



WASHINGTON STATE	
8. Input: Email. → Use your work email address. → If you also need to access FPMT outside of the state government network (SGN), select the checkbox to also use GoRPM credentials to sign in. ✓ Also use GoRPM credentials to sign in	Request an Account Request a user account for Washington State - Facilities Portfolio Management Tool ADFS: Verified Email Confirm email Also use GoRPM credentials to sign in My Information
 9. Input: First name. 10. Input: Last name. 11. Input: Phone. 12. Input: Title. → Use your agency acronym and job title. For example, DES Facilities Planner. 	First name Last name Phone Title
 13. Select: Security question. 14. Input: Answer. → Answers are not case sensitive. Leading and trailing whitespaces in answers will be trimmed. → Remember your answers to security questions because FPMT will use these to verify your sign in credentials and confirm your identify for account resets or password requests. 	FPMT uses standard security protocols. For example, you will need to provide answers for more than one security question. Security Questions Security question Answer Confirm answer
15. Select: Submit. → FPMT will display a confirmation for next steps.	SUBMIT Cancel
16. Select: OK. → Go to your email account and	Request an Account Request a user account for GoRPM Next Step

open the verification notice. This

will be a 'no-reply' automated email to verify your information.

We need to verify your email address before your request for an account can be reviewed.

A link has been sent to Sample@agency.wa.gov.

OK



17. Select: Verification link in your email.

→ FPMT will prompt you to answer a security question.

From: no-reply-sow@gorpm.com

Sent: Sample Date/Time **To:** Sample@agency.wa.gov

Subject: Verify your Washington State - Facilities Portfolio Management Tool email address

Next Step: Verify your Washington State - Facilities Portfolio Management Tool email address by navigating to the following link

Sample verification link

18. Input: Answer.19. Select: Submit.→ FPMT will display a confirmation.

20. Select: OK.

- → OFM Help Desk will review and process your request for a new user account.
- → FPMT will send you an automated email with information about your new user account. This process usually takes 1 to 3 business days.

Security question
Sample security question
Answer

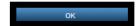
SUBMIT Cancel

For your account safety, please answer your security question below



Success

Your email was successfully verified. An email has been sent to Customer Support, and you will receive an email when your account has been approved.



- → In this example, we receive an automated email with information about our request for a new FPMT user account.
- ✓ If you do not receive a confirmation email, check your junk email settings to ensure you have not blocked email from 'no-reply' or 'gorpm' or rksolutions'.

From: no-reply-sow@gorpm.com

Sent: Sample Date/Time

To: Sample@agency.wa.gov

Subject: Your Washington State - Facilities Portfolio Management Tool account has been approved

→ In this example, we select ADFS from the FPMT sign in screen to use our new user account.





GoRPM Username & Password (Not Single Sign On)

The FPMT sign in screen includes a link to request a new user account.

- ✓ If your agency does not support single sign on (SSO), you will need to input your username and password each time you sign in to FPMT.
- 1. Open: Browser.
- 2. Input: FPMT address (<u>https://fpmt.gorpm.com/</u>).
- **3. Select:** New user? request an account.
- → FPMT will prompt you to verify your sign in credentials.
- → FPMT uses standard software tools from GoRPM provided by our vendor R&K Solutions. Some of the screens and automated emails will have references to GoRPM or R&K solutions.
- **4. Select:** No thanks, I just want to sign in with GoRPM credentials.
- → Use this if your agency doesn't support single sign on (SSO). FPMT will prompt you for additional information for your new user account.
- **5.** Input: Email.→ Use your work email address.

Use Chrome or Firefox for your browser.

→ Do not use Internet Explorer or Edge.

Q	https://fpmt.gorpm.com/
	GORPM 🍃 Washington State - Facilities Portfolio Management Tool
	FACILITIES WASHINGTON STATE
	Sign in with ADFS
	Reset ADFS
	or Username and password
	New user? Request an account

Verify ADFS credentials

To use ADFS, first verify your credentials.

Inside State Government Network (SGN) with Single Sign On (SSO)

No, thanks. I want to sign in with just GoRPM credentials.

Outside State Government Network (SGN)

🔈 Request an Account
Request a user account for Washington State - Facilities Portfolio Management Too
ADFS: Not Verified
Email
Confirm email

6.	Input:	First name.
7.	Input:	Last name.
8.	Input:	Phone.
9.	Input:	Title.
→	Use you	ur agency ac

→ Use your agency acronymn
and job title. For example, DES
Facilities Planner.

My Information First name		
Last name		
Edstraine		
Phone		
Title		



- **10. Select:** Security questions.
- 11. Input: Answers.
- → Answers are not case sensitive. Leading and trailing whitespaces in answers will be trimmed.
- → Remember your answers to security questions because FPMT will use these to verify your sign in credentials and confirm your identify for account resets or password requests.

12. Select: Submit.

→ FPMT will send a verification notice to your email and display a confirmation for next steps.

13. Select: OK.

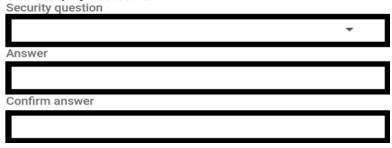
→ Go to your email account and open the verification notice. This will be a 'no-reply' automated email to verify your information.

14. Select: Verification link in your email.

→ FPMT will prompt you to answer a security question.

FPMT uses standard security protocols. For example, you will need to provide answers for more than one security question.

Security Questions



SUBMIT

Cancel

Request an Account
Request a user account for GoRPM

Next Step

We need to verify your email address before your request for an account can be reviewed.

A link has been sent to Sample@agency.wa.gov.

OK

From: no-reply-sow@gorpm.com

Sent: Sample Date/Time **To:** Sample@agency.wa.gov

Subject: Verify your Washington State - Facilities Portfolio Management Tool email address

Next Step: Verify your Washington State - Facilities Portfolio Management Tool email address by navigating to the following link

Sample verification link

15. Input: Answer.16. Select: Submit.→ FPMT will display a

confirmation. **17. Select:** OK.

→ OFM Help Desk will review and process your request for a new user account.

→ FPMT will send you an automated email with information about your new user account. This process usually takes 1 to 3 business days.

For your account safety, please answer your security question below Security question

Sample security question

SUBMIT

Cancel

Verify Email

Verify your email address

Success

Your email was successfully verified. An email has been sent to Customer Support, and you will receive an email when your account has been approved.



- → In this example, we receive an automated email with information about our request for a new FPMT user account.
- ✓ The approval email will include your temporary password with a link to sign in so that you can change your temporary password before it expires. If you do not receive a confirmation email, check your junk email settings to ensure you have not blocked email from 'no-reply' or 'gorpm' or 'rksolutions'.

From: no-reply-sow@gorpm.com

Sent: Sample Date/Time

To: Sample@agency.wa.gov

Subject: Your Washington State - Facilities Portfolio Management Tool account has been approved

→ In this example, we select username and password from the FPMT sign in screen to use our new user account.

